



# CITY OF MUSKEGON

933 Terrace St PO Box 536  
 Muskegon, MI 49443  
 231.724.6718  
 waterhelp@shorelinecity.com  
[www.muskegon-mi.gov](http://www.muskegon-mi.gov)

## WATER BILLING AUTO-PAY

Please read prior to signing:

1. Be sure to indicate the service address to be enrolled and the auto-pay option you wish to enroll in.
2. Remember to sign the form at the bottom. Your signature authorizes the City to automatically deduct payment from your account on the due date. You will receive a 75-cent monthly billing credit. There is no charge for this payment option and you may discontinue at any time. Your application will be processed within 10 days of receipt.
3. While you participate in auto-pay, we will continue to read your meter and send you a bill as usual. You will receive the bill approximately 10-15 days before it is due to give you a chance to review it. **You will not have to do anything with the bill except keep it for your records.**

Please return this form to the address above or email it to [WATERHELP@SHORELINECITY.COM](mailto:WATERHELP@SHORELINECITY.COM).

Customer Name \_\_\_\_\_ Phone \_\_\_\_\_

Service Address \_\_\_\_\_ Zip Code \_\_\_\_\_

Water Account \_\_\_\_\_

Debit or Credit Card: Card # \_\_\_\_\_ Expiration Date \_\_\_\_ / \_\_\_\_  
Visa, MasterCard, or Discover Only

Cardholder Name (if different from customer) \_\_\_\_\_

Checking: Bank Routing # \_\_\_\_\_ Account # \_\_\_\_\_  
Include Voided Check

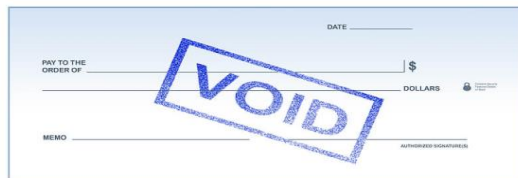
Bank/Financial Institution: \_\_\_\_\_

Mailing Address (if different from service address) \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date \_\_\_\_\_

*The above signature authorizes the City of Muskegon to initiate periodic withdrawals from the customer's account for payment of water-sewer bills. This authorization will remain in effect until notice of termination is given to the City of Muskegon Water Billing Department. It is the customer's responsibility to notify the City of Muskegon Water Billing Department of any account number or expiration date changes. The City shall keep bank account and credit card numbers confidential in accordance with the provisions for confidentiality found in the Michigan Freedom of Information Act.*

**Attach Voided Check Here**



*For office use only*

For Checking/ACH	For Credit Card
Enter banking info in UB	Enter info in MagicWrighter
Activate ACH	Add "Yes" in CC Autopay field in UB
Add Credit to Bill	Add Credit to Bill
Add Comment	Add Comment
Stamp Posted /Scanned/Attach to UB	Stamp Posted/Scanned/Attach to UB